

Presentation

Meeting: Westbury Area Board

Place: The Laverton, Bratton Rd, Westbury, BA13 3EN

Date: Thursday 24 November 2022

Time: 7.00 pm

The Agenda for the above meeting was published on 16 November 2022. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Ben Fielding, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718656 or email benjamin.fielding@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

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1. **Chairman's Welcome and Introductions (Pages 1 - 48)**

DATE OF PUBLICATION: 24 NOVEMBER 2022

Welcome and Introductions

Westbury Area Board – 24 November 2022



Our Councillors



Cllr Carole King – Westbury North

Cllr Matt Dean – Westbury West



Cllr Gordon King – Westbury East

Cllr Suzanne Wickham - Ethandune



Chairman's Welcome and Introductions

Apologies for Absence

Minutes for Approval

To approve and sign as a correct record the minutes of the meeting held on 27 September 2022.

Declarations of Interest

Councillors are requested to declare any personal or prejudicial interests or dispensations granted by the Standards Committee.

Chairman's Announcements

- Wiltshire Climate Strategy Delivery Plans
- Voluntary Community and Social Enterprise (VCSE) Alliance (BSW Integrated Care Board) Update
- Update from Community First
- Wiltshire Council Grants for Electric Vehicle Chargers
- Local Successes

Area Board Priorities Update

Area Board Priorities Update

To receive updates from Lead Councillors for the local Area Board priorities:

- **Combatting Social Isolation and Loneliness (encompassing the previous priority from 2021/22 of Digital Inclusion)** (Cllr Gordon King)
- **Wellbeing for Young People and Positive Activities** (Cllr Carole King)
- **Local Environmental Action** (Cllr Suzanne Wickham)
- **Child Poverty** (Cllr Matt Dean)

Partner Updates

WILTSHIRE POLICE



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Area Board Update

Warminster Community Policing Team
September 2022



Your CPT – Westbury

Inspector: A/INSP 2413 LOUISE OAKLEY

Neighbourhood Sergeant: A/PS Victoria HOWICK

Neighbourhood Officers:

A/PS PC Victoria Howick

PC Mike Obern

PC – Tom Newman – Joins Dec 222

Carrying 2 PC Vacancies

PCSOs:

Leigh Holcombe, Roland Revers (Warminster)

Neil Turnbull (Mere, Tisbury)

Stewart Hunt, Alice Moore (Westbury)

Carrying 3 PCSO vacancies

Local Priorities & Updates

Priority	Update
Farewell to some of the team...for now.	<p>Since the last Area Board we have had to say farewell to some of the neighbourhood team. Inceptor Al Lumley has been promoted to Chief Inspector and has moved to Swindon .</p> <p>Sgt Louise Oakley has stepped up to the Inspector role until Jan 2023- when a new Inspector will be appointed</p> <p>Neighbourhood policing is a force priority and there will be uplift posts so there will be recruitment for more PCs for NPT and they need to be in place by April 2023 – we currently hold three PC post this will increase to 5 .</p>
ASB / Scooters – YOUTH CRIME	<p>***MAIN PRORITY*** NPT are aware that ASB and youth crime has escalated since the summer in both Warminster and Westbury , and the team are working hard to tackle this –</p> <p>We have reports of general ASB , Public order offences, theft and Damage – and youths still on scooters</p> <p>PC MIKE OBERN is working hard with the response teams to robustly deal with youths – but its not as easy as it seems.</p> <p>A/INSP 2413 OAKLEY WILL GIVE A FURTHER VERABL UPDATE AT THE MEETING</p>
Westbury Police station	<p>Back in September We had someone move into the back of Westbury police station with his caravans which has attracted some trouble. Due to this land being owned still by PCCS office we had to wait for them to take action , formal notice was given back in October and Male has refused to vacate so court proceedings for eviction are in hand, the local policing team are patrolling and dealing with any matters at the location – 7th November the gates to the back yard have been removed by police, as the male ws locking the gate and padlocking himself in .</p>
Speed Enforcement & CSW	<p>The latest stats provided by the various Community Speed Watch teams show that over the last quarter, the Upper Deverill's have consistently the highest proportion of speeding motorists (approx. 1 in 10). In response, the local teams in conjunction with the roads policing units are increasing their presence in the area wherever possible. As a large proportion of speeders are statistically from the local area – this is a polite reminder to watch your speed.</p>
PEEL Inspection Progress	<p>Following on from the previous Area Board update and the input on the PEEL inspection by HMICFRS (where Wiltshire Police were placed into 'special measures') We are please to say that progress in improving the areas most critical are well underway. Significant changes to team structures have been made to ensure serious and complex criminal investigations get a more consistent service, as well as a review underway for the structure of uniformed policing across the county. I would like to point out and direct everyone to our Wiltshire police website which is the central point for updates on PEEL progress and will be updated after each meeting of the PPOG.</p>

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- Police.uk - <https://www.police.uk/pu/your-area/wiltshire-police/>
- For information on what crimes and incidents have been reported in the Warminster Community Policing Team area, visit <https://www.wiltshire.police.uk/police-forces/wiltshire-police/areas/about-us/about-us/cpts/warminster-cpt/> to view a crime and incident map and find links to more detailed data

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** – www.wiltsmessaging.co.uk

Follow your CPT on social media

- [Warminster Police Facebook](#)
- [Warminster Police Twitter](#)
- [Westbury Police Facebook](#)
- [Mere Police Facebook](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk

The screenshot shows the Wiltshire Police website. At the top left is the Wiltshire Police logo. To its right is a search bar with the text "How can we help you?". Below the search bar is a navigation menu with five items: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the menu is a breadcrumb trail: "Home > About us > CPTs". The main heading is "Warminster CPT". Below this is a text block: "CPT Warminster covers the areas of Warminster, Westbury, Tisbury, Mere and surrounding areas". This is followed by contact information: "To contact your CPT about a community-related matter, such as a school visit, then please email WarminsterAreaCPT@wiltshire.police.uk. Please note that this mailbox is not monitored 24/7." Next is a paragraph: "You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for non-urgent crimes and incidents, please call 101 or [Report a crime here](#)". The final line says: "You see a map of [crimes in the Warminster area](#) by visiting www.police.uk".

Partner Updates

- Wiltshire Police
- Dorset & Wiltshire Fire and Rescue Service
- BSW Together (Integrated Care System)
- Healthwatch Wiltshire
- Town and Parish Councils Nominated Representatives

Shared Lives



Shared Lives Wiltshire

welcome to





Shared Lives
Wiltshire

Shared Lives

The **Shared Lives Service** helps people to live as part of a family, within the carers home, where they receive the support or care that they need.

The service places adults who have mental health needs or learning disabilities, physical impairments, or are elderly, or those who, for a variety of reasons, cannot manage to live independently without support.

This presentation will discuss:

- **Information on the service**
- **Becoming a Shared Lives Carer**

CQC consistently rate Shared Lives as the best-performing model of regulated social care



Inspected and rated

Good



Wiltshire Council

The Scheme



Shared Lives
Wiltshire

Shared Lives has flourished in Wiltshire for over 40 years. Its purpose is to offer the **care and support for up to three people, in the home of a recruited Shared Lives carer.**

The Scheme provides **short term, respite and home from hospital placements, long term and sometimes daytime support.**

“You can have the best times, like when someone learns something new or you enjoy days out together”

“I like being a Shared Lives carer as I enjoy a challenge”

“I’m doing something for somebody else and it is so rewarding”

“ There are lots of rewards of being a SL carer, you can see the difference in someone as they are growing and learning new things and you take pride in the fact that you have supported them to grow ”

Inspected and rated

Good



Wiltshire Council



Shared Lives
Wiltshire

Customer feedback

“Dolly and Kevin make me part of our family and involve me in activities every day. I love being part of our family.”

“It's nice to have a tidy and clean house and a great social life.”

“I love having my own room and I love that the dogs are always with me.”



Inspected and rated

Good



Wiltshire Council



**Shared Lives
Wiltshire**

Becoming a Shared Lives carer

- **If you could support and care for an adult within your own home, on a short-term or long-term basis, then we would like to hear from you!**
- As a Shared Lives carer, you would welcome an adult with care or support needs into your home. You would support them to develop their skills, independence, and social inclusion.
- Carers can be families, couples or individuals, and we recruit people with a wide range of skill sets and life experiences.
- No qualifications are needed, and carers could combine this role with other work commitments. However, a willingness to share your life with others, and provide care and support with enthusiasm, motivation and commitment is important.
- You will receive guidance and support from our team when you are matched with someone who suits your circumstances and lifestyle. This is to ensure that Shared Lives is an enjoyable, fulfilling and valuable experience for all.

Shared Lives Wiltshire

**Do you live in Wiltshire?
Do you have a spare room?**

If you would welcome an adult with care or support needs into your home on a short-term or long-term basis, then we would like to hear from you!

No qualifications are required, but a willingness to share your life with others, and provide care or support with enthusiasm, motivation and commitment is essential.

Following an approval process, you will receive a weekly fee and work as a self-employed professional.

Call: 01380 826451

Email: sharedlives@wiltshire.gov.uk

 @SharedLivesWilts

Inspected and rated

Good



Wiltshire Council

Banding, Fees and Placement Set-up

As a Shared Lives carer, you could make a **real difference** to the people you support.

Following an approval process, you will receive a weekly fee [**£385- £593 per week**] and work as a self-employed professional.

What will you provide to the customer?

- Board and lodgings – 3 meals a day
- Furnished bedroom
- Access to whole of the house (except others bedrooms and any out of bounds areas such as work office etc).
- And support with...

These 3 bands are based on the needs of the customers. This is a **WEEKLY FEE** paid to the carer

Band 1: £385.84 (paid breaks £13.10)

Band 2: £462.80 (paid breaks £17.53)

Band 3: £593.84 (paid breaks £25.07)

Personal care
Taking medication
Budgeting
Inclusivity in family life

Planning activities
Laundry
Access to health care and community
Companionship and ongoing relationships.



**Shared Lives
Wiltshire**



[Shared Lives Wiltshire – ITV News](#)

Inspected and rated

Good



Wiltshire Council



Amy Smith
Manager



Mercedes Apps
Team Leader



Sally Roberts
Officer

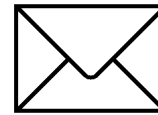


Lauren Wright
Officer



Jane Linkson
Officer

Contact Us



sharedlives@wiltshire.gov.uk



01380 826451



@SharedLivesWilts

Kate Dale
Officer



Tara Lagor
Assistant



Wiltshire Council

Cost of Living Crisis



Community Response to the increase in the cost of living

- Warm Spaces
- Household Support Fund
- Warm Packages
- Anything else?





Warm Spaces

- A warm and welcoming space with no criteria for entry
- Small or no cost
- Existing organisations and venues encouraged
- Interactive map
- Area Board/HWB Group has a coordination role
- HWB Funding





Warm Spaces

- Existing Warm Spaces:
 - Westbury Library
 - The Laverton
 - Leigh Park Community Centre
 - Westbury Community Project
 - White Horse Day Centre



Warm Spaces

	Monday		Tuesday		Wednesday		Thursday			Friday		Saturday		Sunday		
9am	Laverton - open room - possible activities TBC	Westbury Library	Laverton - open room - possible activities TBC	Westbury Library	Laverton - open room - possible activities TBC		Laverton - open room - possible activities TBC	White Horse Day Centre	Westbury Library	Laverton - open room - possible activities TBC	Westbury Library					
10am																
11am																
12noon																
1pm																
2pm																
3pm																
4pm																
5pm																
6pm																
7pm																
8pm																
9pm																
KEY																



Household Support Fund

- £2,500.00 made available to food providers within Wiltshire Communities
- Applications recently closed
- Westbury Area Network have applied for the full amount
- Funds to be spent on Food within the foodbank
- Confirmation of funds will be circulated shortly





Warm Packages

- Warm packages containing blankets, draught excluders, hot water bottles etc
- Being provided in Westbury by:
 - Westbury Library
 - Westbury Area Network (subject to successful grant application this evening)





Anything else?

- Advice on energy use
- Budgeting and benefits advice provided by Crosspoint
- School uniform swaps – still some stock at WCP
- Please contact me at graeme.Morrison@wiltshire.gov.uk with any ideas!



FACT Pilot

WILTSHIRE FAMILIES AND CHILDREN'S TRANSFORMATION (FACT) PARTNERSHIP

SIMON THOMAS – FACT PARTNERSHIP LEAD

CURRENT PICTURE

Key areas of demand:

- SEND
- ASD pathway
- Behaviour (home & school)
- Emotional well-being
- Gaps & social mobility

Also practice/system issues:

- Insufficient Lead Professionals
- Inconsistent holistic whole family practice
- Unclear EH offer
- Limited flexibility in how/when/where to access support
- Degree of lack of family confidence in some services
- Lack of coherence between 'youth offer' & Early Help



What families have told us...

I don't hit any anybody's threshold
– no one can help me

It is overly complicated
when trying
to access help and support

I have to keep repeating
my family story

I didn't know where
to go or who to speak
to

There is no 'whole' family support
available when you are
facing multiple issues

If a family early support service was available in
Calne, I would have used it and I think it could
have prevented my family needing statutory
services

I can't get the help my
autistic child needs, so
I am funding this myself

services are good at focusing on the
child but fail to focus on the family as
a whole, supporting mum will help to
keep the family going

Consistency is key – information
and/or advice given by professionals
doesn't always match

Give ownership back to families, make
them take responsibility by giving them
the tools they need to help themselves

WHAT IS FAMILY HELP?

Wiltshire's multi-agency Family Help arrangements enable children, young people and families to access the right help at the right time through a co-ordinated approach to prevention and early intervention through:

- a co-ordinated approach at a whole population/universal level to prevent needs from arising and to build resilience across all residents
- a robust multi-agency approach to spotting any additional needs at the earliest point and providing effective joined-up support that prevents the needs from escalating further

Across Wiltshire, the project will deliver:

- A clear unifying brand for Family Help
- Online database of services, community resources & activities – via Wiltshire Together platform
- Co-ordinated whole system workforce development offer
- Consistency of core approaches across the Early Help workforce

The Warminster & Westbury pilot will also develop & test the benefits of:

- Wrapping services/groups around local cluster(s) & communities
- Local case consultation
- More flexible/responsive practice model
- Local community of practice
- Working with sibling groups across phases
- Local training & sharing
- Local 'voice' activity

Local Highways and Footway Improvement Group (LHFIG)



Outside Body Re-appointment

Grants for Local Groups

Applications for Community Area Grants



Community Area Grants

- Westbury Area Network - £500 towards Westbury Warm Parcels

Youth Grants

- Leigh Park Community Centre - £5,000 towards skills for personal development and employment.
- Westbury Community Project - £708.05 towards warm spaces entertainment at the Westbury Community Project.
- 4Youth South West - £5,000 towards detached youth workers and counselling support for Westbury.

Urgent Items

Next meeting

9 February 2023, 7.00pm



Wiltshire Council

